

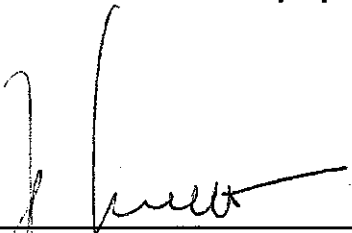


## Quality Policy

U-Metco Inc. strives to achieve the highest possible level of customer satisfaction by meeting our customers' requirements and needs. We will do this through continual improvement of our Business Management System (BMS), employee involvement and a commitment to maintain compliance with ISO 9001.

## Quality Objectives

- To maintain a BMS that satisfies the requirements of ISO 9001 as verified through internal and external audits.
- To improve product conformity to customer specifications and other requirements.
- To maintain customer satisfaction levels within defined limits as measured by customer satisfaction surveys.
- To maintain the training of employees at a level that ensures their competency in the performance of their duties.
- To minimize equipment downtime to within defined levels.

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Mark Wasserman, CEO